



***Ducted Systems
Technical Services
Service Tips Letter***

Letter: ST-007-2023

Date: March 2, 2023

To: Ducted Systems (Factory Direct) S1 HVAC Branch Service, Sales, Warranty Managers
Ducted Systems (UPG/Applied) Distribution Service, Sales, Warranty Managers

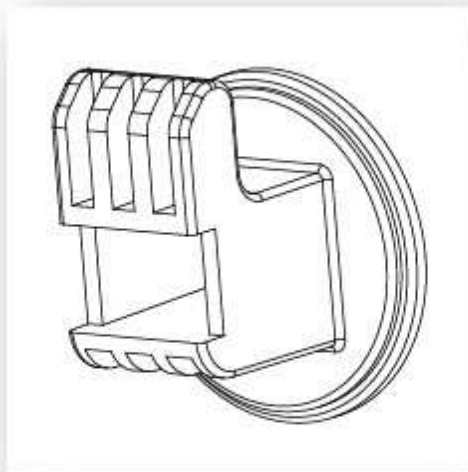
Subject: **Announcement of New Handle/Latch for 33" Residential Furnace Doors**

Product: All residential 33" furnace doors, condensing and non-condensing

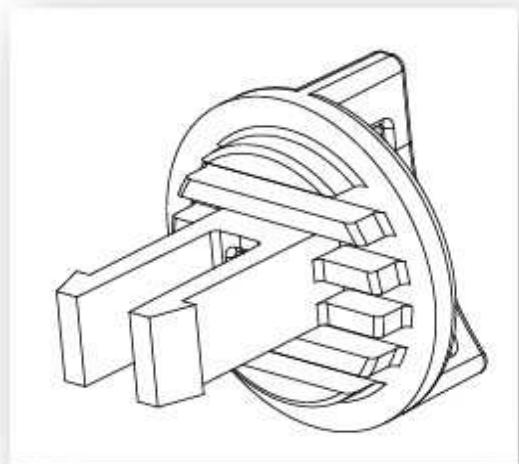
Summary: This letter is to advise of a manufacturing improvement on the residential gas furnace door.

To improve the reliability of the "door knobs on the residential 33" furnace doors, condensing and non-condensing we have a new designed handle/latch available soon.

Latch



The new handle/latch is designed to eliminate the failure modes of the current knob and will be compatible with all applications where the 1/4 turn knob is used.



Handle

These door handles/latches will be aesthetically the same from the front looking at the furnace. The transition will take place on all residential OTC, LX, and Premium furnaces as soon as current stock is depleted.

Effective immediately all door assemblies shipped out of Source 1 will either have the new handle/latch installed or will have the old door knobs installed but include the packages containing the new handle/latch components.

Source 1 is currently in the process of setting up S1-02818916000 which will contain 1 pc each Handle, Latch, and Foam Washer. At this time, components are NOT sold separately, they will be sold only as a "kit" containing 1 piece each of these components.

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